

Diana Sun

UX + INTERACTION DESIGNER

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EDUCATION

Carnegie Mellon University

BFA Industrial Design 2017

HCI Minor

ACHIEVEMENTS

IBM Patent Pending

Patent created during my first 2 weeks at IBM surrounding the area of accessibility x security. My team of 6 designed a way for low vision users to securely enter in their passwords via haptic feedback on networked devices. Submitted to USA Patent office on July 13, 2018.

Deans List

Carnegie Mellon University Design

Fall 2015 - Spring 2017

SKILLS

User research, synthesis, & insights

User flows & use cases

Low to High Fidelity prototyping

Storyboarding user journeys

Applying design principles

Holistic system evaluations

Information Architecture

Competitive Analysis

Experience Design

Sketch app + Invision

Adobe Ai, Ps, Id, Ae

Basic Java, Arduino, Processing

HTML + CSS

Mandarin

EXPERIENCE

IBM – Software UX Designer

July 2017 - Present | Austin, TX

Redesigned the 3rd party vendor experience of selling with IBM. Shipped 3+ projects on IBM Cloud Kubernetes Service: helped devops engineers get started on the service, better manage their VMs for higher availability, and monitor their app health. Worked closely with project managers and engineers to communicate designs, prioritize releases, and implement designs via user flows, clickable prototypes, redlines and detailed github issues. Set up sponsor user program and critiques for my team.

Cognizant – Design Contractor

Mar 2017 - May 2017 | Pittsburgh, PA

Designed a public transportation system for the future of autonomous vehicles. Ripple uses waves of data to balance the flow of traffic and give riders more control over their travels.

PNC Bank – Digital Experience Intern

June 2016 - August 2016 | Pittsburgh, PA

Designed PNC Digital's recruiting website, designed a more accessible landing page for PNC.com and created a design system to help unify the multiple online banking platforms.

American Eagle Outfitters – Design Contractor

Jan 2016 - May 2016 | Pittsburgh, PA

Designed a heightened shopping experience by helping customers find suited items, building customer loyalty, increasing sales, and effectively using mobile point of sale (MPOS).

Intel – Design Intern

June 2014 - August 2014 | Beijing, CN

Designed new product video, internal presentations, promotional images, and visual representations of company data.

School of Design – Researcher

June 2015 - May 2016 | Pittsburgh, PA

Created a repository of online design critique tools, formulated a design critique process, and designed a website for the repository.

SIAM Students Association – Vice President

November 2014 - September 2015 | Pittsburgh, PA

Spread awareness in Thai culture on campus while organizing events, designing related images, and recruiting new members.